Using a voucher

Procedure for issuing a voucher:

1) Please print the voucher in colour on both sides.
2) Enter the correct number of single or family tickets allowed. If issuing a concessionary ticket, the person must meet the criteria for a reduction (valid student ID, over 65, disabled, group of 20 or more), otherwise a normal single ticket will automatically be issued. Entry for children under 6 is free of charge.
3) Please cross out all unused fields to prevent fraudulent use.
4) **Enter the period of time in which the voucher can be used by the guest (normally the length of stay in South Tirol)**
5) **Insert the company stamp in the appropriate field:** This must consist of:
   - The name of the company
   - For Italy: VAT number AND tax number of the owner if possible
   - For Austria /Germany: UID number
   - For all EU countries: VAT identification number
   - Non-EU countries: no VAT/UID number needed (unique ID number)

   **Without the stamp with a VAT/ UID number or if the stamp is illegible the voucher is unfortunately invalid and entry must be refused!**
6) The guest can go straight to the museum ticket counter with the voucher to get his/her ticket.

Conditions of use:

1) Every business (hotel, tour operator, company) with a VAT number/UID number is allowed to use and issue this voucher.
2) The issuer is responsible for the accuracy of the details.
3) If the details are wrong or incomplete, the museum reserves the right to reject the voucher.
4) In no circumstances can the voucher be exchanged for its equivalent worth.
5) An invoice (fattura) will be sent to the business concerned. The invoice must be paid within 30 days of receipt.
6) If the invoice amount is more than 77.47 euros the museum has to add a franking stamp for the amount of 2.00 euros. This additional amount must be paid by the business and is listed on the invoice.
7) The voucher is not valid for guided tours, educational events or audio guides, only for a normal visit to the museum.